

Hey Parents!

Your child(ren) participated in a very important educational lesson about the process of SAFE DIGGING! Here is some more information so you can keep safety in mind at home for all your projects.

For more fun child-friendly activities go to JulieKids.com



What is 811?

811 is everywhere, but it can be confusing to know what we actually do. Here's a quick overview on the service we offer and why it's so important to our communities!

JULIE is a non-profit service that works with your utility companies to ensure that, when you're digging, any lines that could be in the field of work are marked out safely! That way, you can be sure to avoid any areas where an essential utility is located, minimizing loss of service as well as ensuring no harm comes to anyone digging.

Using JULIE's services is simple! Our motto "Every Dig, Every Time" sums it up. It's important to let us know every single time you want to dig. You can either call into our call center by dialing 811, anywhere within Illinois (outside of Chicago), OR you can put in your own ticket through our website! Within 3 full working days of your call, color coded flags and/or paint will appear on your property, showing where your utilities are located.

The best part is--you don't need to call each utility! Every public utility works with JULIE to ensure the safety of excavators all over the state! JULIE is always here to help with your digging projects!



FAQs

Why is my yard marked with paint and/or flags even though I did not request a locate notice?

- Utility companies mark the lines they install and maintain. In addition, they could also have easements on the property. An up-to-date survey of your property would show where these lines may be located.
- A contractor doing work for you may have also called on your behalf.
- Other contractors could be doing work nearby.

I am a homeowner who hired a company to do work for me. Who should call JULIE and submit a locate notice?

- The company or person who is doing the actual excavation work should be the one calling in or requesting the locate notice. Verify they've contacted JULIE before allowing any digging on your property.

What projects require contacting JULIE?

Contact JULIE before ANY digging. This includes:

- Planting trees or deep-rooted shrubs
- Installing mailboxes or fence posts
- Building decks or additions
- Installing irrigation systems
- Pool installation
- Landscaping

What if I accidentally hit a utility line?

- Stop working immediately
- Clear the area if there's a gas leak
- Call 911 if there is immediate danger
- Contact the affected utility company
- Report the incident to JULIE

APWA Color Codes

PROPOSED EXCAVATION

TEMPORARY SURVEY MARKINGS

ELECTRIC POWER LINES

GAS, OIL, STEAM CHEMICAL

CABLE, COMMUNICATION

SEWER, STORM DRAIN

RECLAIMED WATER

POTABLE WATER

Visit our website JulieBeforeYouDig.com for more information